



CCSUD OFFICE STAFF

ESSENTIAL INFORMATION

2370 FM 1979, SAN MARCOS, TX
78666
PH: 830-372-1031 FAX: 830-372-0067
IVR ENGLISH 1-888-617-7454
IVR SPANISH 1-888-626-9065
WWW.CRYSTALCLEARSD.ORG
www.facebook.com/crystalclearsud2370
Office Hours M-F 7AM-5PM
DUE DATE 10TH OF EVERY MONTH
NO LATER THAN 5PM

IMPORTANT DATES

MEET THE TEAM

These faces may look familiar... Office Staff is made up of 3 CSR's, 1 Lead CSR and an Office Manager. Our Team of Customer Service Representatives are ones who process payments, answer phone calls, and much more every day.

Our newest member to CCSUD, My name is Desiree, I like to go fishing, doing a lot of crafting on spare time, and watch baseball with my family.

WE ARE HERE TO SERVE

Our department crews are on call 24 hours a day, seven days a week as well as on all holidays. If you need to report water-related issues please call (830) 372-1031 and select **Option 4**; you can speak directly with an on-call tech.

CONTRACTORS/VENDORS

CCSUD uses various contractors to complete projects. Occasionally you may notice them in your area. If at any time you have a concern do not hesitate to contact our office to inquire (830) 372-1031.

FOLLOW US ON FACEBOOK

CCSUD now has a Facebook page. Please "like" us at www.facebook.com/crystalclearsud2370



SUSPECTED CCSUD LEAKS

Call the office to report any suspected system leaks.

BE WATER WISE!



Leak repair above

*"The bottom line:
it saves us all money, as
well as our natural
resources, to conserve
our water"*

CCSUD HOLIDAYS

CCSUD will be closed for the following up-coming holidays.

- April 10 Good Friday
- May 25 Memorial Day
- July 3 Independence Day



**Know what's below.
Call before you dig.**

BEFORE YOU DIG

Be sure to call 811 **before** you dig so that all lines can be marked.

BOARD MEETING DAYS

Get connected and updated by our Board Members on:

- MARCH 26, 2020
- APRIL 23, 2020
- MAY 28, 2020
- JUNE 25, 2020
- JULY 23, 2020

Takes place at CCSUD office starting at 6:30 PM.

FARMER'S ALMANAC

Ways to Conserve Water

- ✓ Cook food in as little water as possible. This not only saves water, but also helps to retain more nutrients.
- ✓ Run the dishwasher only when full to save water and energy.
- ✓ Collect the water you use while rinsing fruit and vegetables and use it to water houseplants.
- ✓ Reduce your shower time to five minutes. Save up to 25 gallons.
- ✓ Test your toilet for leaks. Put food coloring in the tank. If it seeps into the bowl without flushing, there's a leak. Fix it and start saving gallons.
- ✓ Turn off the water while washing your hair and save up to 150 gallons a month.
- ✓ When washing your hands, turn the water off while you lather.

NEW LAW

Move Over/Slow Down Law: The law now includes utility service vehicles. If seen on the side of the road, passing drivers must either move over one lane or slow down to a minimum speed.

Please help us keep all utility crews safe!

WEATHER PREDICTIONS



MAR. 2020: Temp. 59.5° (1° below avg. north, 2° above south); precip. 1.5" (1" below avg.). 1-5 Rainy periods; cold north, warm south. 6-11 Showers, cool. 12-18 Sunny, warm. 19-28 Rain, then sunny, chilly. 29-31 T-storms.

APR. 2020: Temp. 69° (3° above avg.); precip. 2" (1" below avg.). 1-6 Rainy periods, cool. 7-10 Scattered t-storms, warm. 11-19 Sunny, warm. 20-30 Scattered t-storms, warm.

MAY 2020: Temp. 72° (1° below avg.); precip. 6" (1" above avg.). 1-8 T-storms; warm, then cooler. 9-15 Scattered t-storms; warm. 16-22 A few t-storms; cool north, warm south. 23-31 Isolated t-storms; cool, then hot.

JUNE 2020: Temp. 78° (1° below avg.); precip. 5" (1" below avg. northwest, 3" above southeast). 1-8 Rain, then sunny; warm. 9-17 Rainy periods, cool north; sunny, hot south. 18-27 Scattered t-storms, warm. 28-30 Sunny, warm.

JULY 2020: Temp. 79° (2° below avg.); precip. 7" (4" above avg.). 1-12 A few t-storms, cool. 13-16 Sunny, warm. 17-22 A few t-storms, humid. 23-26 Hurricane threat. 27-31 Sunny, cool north; t-storms south.



How Does CCSUD Bill Customers?

We first start by reading meters on the 1st of each month.

This gives us usage of what ran through the meter for the past 29-31 days.

On the last week of the month we take that usage and bill you (the customer).

That bill will be due on the 10th of following month.

Joke of the Month

What kind of bear enjoys hanging out in light rain?



A drizzly bear.

MULTIPLE DWELLINGS

REMEMBER: Every meter is for the sole use of the Customer and is to provide water to only one (1) dwelling, or one (1) business, per PUC regulations. **Extension to another dwelling or business, etc., is prohibited.** If you have more than one dwelling or business on your meter please contact the office today.

RATE SHEET

WATER BASE RATE (UNCHANGED)

Meter Size	Base Rate
5/8" x 3/4"	\$ 41.21
3/4" x 3/4"	\$ 61.31
1"	\$ 101.52

WATER CONSUMPTION RATE (UNCHANGED)

Consumption in Gallons	Rate per 1,000 Gallons
0 to 5,000	\$ 5.09
5,000.1 to 10,000	\$ 5.60
10,000.1 to 20,000	\$ 6.66
20,000.1 to 50,000	\$ 9.00
50,000.1 to 70,000	\$ 11.50
OVER 70,000	\$ 12.00

**1 GAL OF WATER AT H-E-B IS \$0.78
= \$780 IF YOU PURCHASE 1,000
GALS**

**1,000 GALS OF WATER WITH
CCSUD IS \$5.09**

THANK YOU FOR BEING OUR CUSTOMERS

As always, CCSUD Staff is here to help and answer any questions. Please do not hesitate to contact our office (830) 372-1031. A newsletter will be sent out at least 4 times a year as well as posted on the CCSUD website, CCSUD Facebook page and will be available in the CCSUD office.