

By Mail. Bank Draft. Drop Box. Online.



Check out our Bill Payments options.

ESSENTIAL INFORMATION

2370 FM 1979, SAN MARCOS, TX 78666
 PH: 830-372-1031 FAX: 830-372-0067
 IVR ENGLISH 1-888-617-7454
 IVR SPANISH 1-888-626-9065
WWW.CRYSTALCLEARSUD.ORG
www.facebook.com/crystalclearsud2370
 Office Hours M-F 7AM-5PM
 DUE DATE 10TH OF EVERY MONTH
 NO LATER THAN 5PM


SEE PAGE 2 FOR MORE INFORMATION

IMPORTANT DATES

Check out leaks that have been repaired this summer



Call the office to report any suspected system leaks.
BE WATER WISE!

Be sure to call 811 **before** you dig so that all lines can be marked.
 Know what's below. Call before you dig.



CCSUD will be closed for the following up-coming holidays.

- OCT 11 – COLUMBUS DAY
- NOV 11 – VETERANS DAY
- NOV 26-27 – THANKSGIVING HOLIDAY



BOARD MEETING

The CCSUD Board Meeting agendas can be found on the CCSUD website. Please see the monthly agenda posting for more details.

- **SEPTEMBER 23, 2021**
- **OCTOBER 28, 2021**
- **NOVEMBER 18, 2021**



FOLLOW US ON FACEBOOK

CCSUD now has a Facebook page. Please “like” us at www.facebook.com/crystalclearsud2370



CCSUD & COVID-19

As we are aware of the rise in cases of Covid, we too are adversely impacted by this virus. In an abundance of caution for Staff and Customers, CCSUD has closed the drive-thru window until further notice, and our office remains closed to the public. We are structured to provide many payment options to our customers for their convenience (by USPS or phone/online/night drop are all offered 24/7/365).

Please, do not hesitate to call (830) 372-1031 option 3 for any business or account questions and concerns. Our office staff is ready to answer.

Unless otherwise noted, the Leak, Operations, Meter and Construction Crews will continue to work in the field. We kindly ask that you keep your distance from these crews and allow them to perform their duties in an environment that does not put them at a potentially unnecessary risk.

Please visit www.crystalclearsud.org for updates regarding our COVID-19 response, as well as resources and helpful information.

As always, thank you
CCSUD Management and Staff



Water Conservation Tips That Keep Things Green



Nighttime Water Schedule
The hot summer days means that water is best used at night.



Laundry Day!
Establish a Laundry Day at home.



Locate Those Leaks
Even a little drip can be costly!



Reduce Shower Time
Less than 10 minutes.



Focus on Faucets
Install aerators for flow restrictions on bathroom and kitchen faucet heads

Home WATER Use

Where did my water go?



The water industry estimates that an average person uses roughly 2,500 -3,000 gallons of water monthly, so a family of 4 would use 10,000 -12,000 gallons for bathing, cooking, washing, flushing and watering. Below you'll find approximate percentages of water use per month.



Toilets



Showers



Faucets



Washers



Leaks

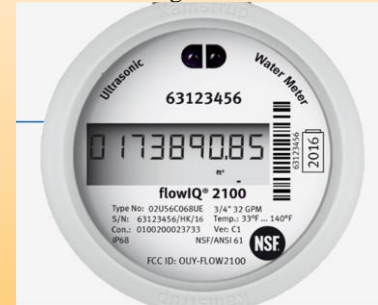


Baths



Reading Meters

We encourage customers to periodically look at their meter. This will help catch excessive usage/leaks.



Feasibility/ Engineer Study

If you are in the market to purchase property or add a building of any sort to a currently owned property, which water will be associated, it is strongly recommended that you contact CCSUD prior to the acquisition of the property or building of the structure. This is necessary to determine the availability of water capacity and any costs associated with the water services. Many people assume properties have those utility services in place; we have seen cases where the new land owner is shocked to find out that no water service to the property currently exists.

CCSUD uses a third-party engineering firm that tracks any information about line sizes, line capacity, etc. Please be aware that we do not have that information here in our office. CCSUD has to send any inquiries, Engineer or Feasibility studies; to ensure adequate and correct information is provided.

Reach out to any of our CSRs and they can advise you about pricing and the proper steps to take to complete a Feasibility/ Engineer Study.

THANK YOU for being our customers!